

# Nursing Staffing Models

## TELEMETRY CONTINGENCY & CRISIS MODEL (v2.12/17/2020)

**Purpose:** To provide guidelines on staffing telemetry care when there is a shortage of nurses due to increased census during a disaster or pandemic necessitating contingency (1 Tele RN:5 patient model) or crisis (1:6 patient model) plans.

### Assumptions/Principles of Staffing

- 1) 1 Telemetry RN (No team nursing) 1:3 or 1:4
  - a. Discretion of charge nurse based on acuity
- 2) Team Nursing for Stable and non-PCU Patients
  - a. 1:5 Staffing (Contingency Model)
  - b. 1:6 Staffing (Crisis Model)

### Contingency Mode:

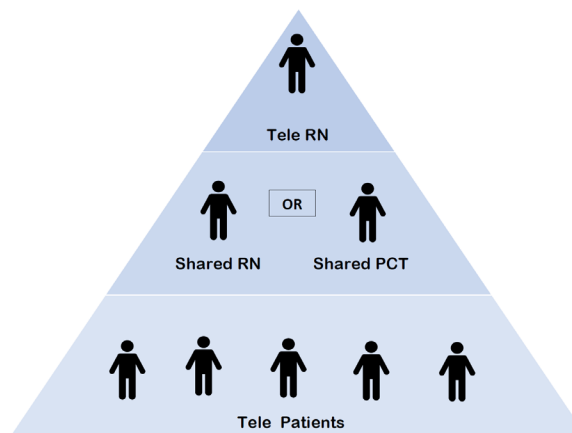
Deployed when RNs pulled to ICU and/or shortage of staff in units

May be activated by HCC in collaboration with NM/Director/CNO

Implement out of ratio: 1 RN to 5 Patients with 1 Support RN or PCT shared

### Duties/ Documentation in EMR

- **RN**
  - Perform Physical Assessment
  - Administer all medications
  - Interprets ECG/Telemetry
  - Perform procedures
  - Change dressings
  - Empty drains
- **PCT**
  - Vital Signs – document and report
  - Hygiene: Baths/Oral Care/Pericare
  - Activity: Walk patients/ROM
  - Turning patients every 2 hours



**Tele Contingency Team 1:5 Nursing Model**

### Crisis Mode:

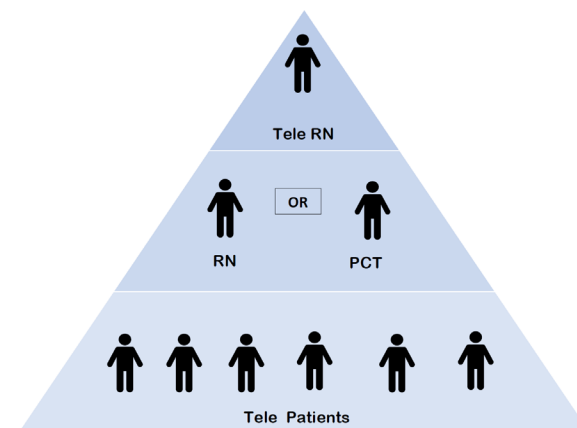
CNO or delegate designates "Crisis Level" and implements alternative staffing

Implement Team Nursing: 1 RN to 6 patients with 1 PCT or Support RN assigned to Team

Clearly define expectations – reduce unnecessary tasks

### Duties/Documentation on Paper (limited charting) and Meds still scanned in EMR

- **RN (Modified/Paper Charting)**
  - Perform Physical Assessment
  - Administer all medications
  - Interprets ECG/Telemetry
  - Perform procedures etc
  - Change dressings
  - Empty drains
- **PCT (Modified/Paper Charting)**
  - Vital Signs – document and report Q 4 hours
  - Hygiene: Baths/Oral Care/Pericare
  - Activity: Walk patients/ROM
  - Turning patients every 2 hours



**Tele Contingency/Crisis Team 1:6 Nursing Model**

All Documentation will be done on Paper in Crisis Mode.

Limit documentation requirements for admits and during shift care.

Developed by: Providence Mission Hospital, Mission Viejo CA